

## **Shipping terms and conditions**

During working hours, orders are usually processed within 2-3 hours. However, please allow up to 24 hours for your order to be processed.

For payments done before 11:30AM, CMM Systems aim to ship such orders the same day. This does not apply to weekends & public holidays. However, please note that this is a BEST EFFORT service.

For now, we courier products with South Africa and to Zimbabwe We use a COURIER SERVICE and NOT post office.

This is overnight (next BUSINESS Day service) to major centers but can take a few days to outlying areas.

Please note - large items (over 2kg) might take an extra 1–2-day shipping time. This also applies volumetrically, if the length x breadth x height of a package / 4000 comes to more than 2kg

You will receive a shipping confirmation email (with a tracking number) as soon as your order has been processed and shipped.

CMM Systems charges shipping and handling fees for every shipment, unless a special promotion or contract term provides otherwise; such cost includes the freight charged by the carrier, packaging, and handling.

Delivery times are estimates only and we shall not be liable for any delays caused by the courier company.

PLEASE NOTE - We cannot ship to certain townships, farms, plots or extreme outlying areas

Payment is due before shipment, unless credit terms have been arranged in advance. No item will be shipped out until Proof of Payment has been emailed to [payments@cmmsystems.co.za](mailto:payments@cmmsystems.co.za)

We allow a maximum of 3 days to complete order payment. Failure to do so will result in the order being cancelled.